



## O3Elite Warranty Repair

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At Promolife, we provide a lifetime warranty for all O3Elite Ozone Generators under normal use. Once our repair department receives the unit, repair times are one to two business days. If rush assistance is needed, please let us know.

**Please provide this paper in the box with your O3Elite, and ship to:  
Promolife, Your RA#, 1220 S Happy Hollow Road, Fayetteville, AR 72701.**

Name \_\_\_\_\_

Order #: \_\_\_\_\_ Phone #: \_\_\_\_\_

Serial #: \_\_\_\_\_ (located underneath ozone generator)

Return Shipping Address: \_\_\_\_\_

Issue with Ozone Generator: \_\_\_\_\_

**RA# was provided when you contacted Promolife about a repair. If you are unable to locate your RA#, be sure to include your order # above.**

United States Customers	International Customers
<p>Promolife will cover shipping back to the customer if warranty repairs are done within the first 60 days, except in cases of misuse by the customer.</p> <p>After 60 days, please include \$25 for return shipping. If you do not wish to provide a check, we can call you for payment when we receive your generator. Generators are shipped insured with signature confirmation for your protection.</p> <p>If you wish to arrange any special accommodation, please give us a call at 888-742-3404.</p>	<p>Due to the large difference in shipping costs around the world, we will need to charge return shipping. Please contact us for a return shipping quote to your specific location.</p>